

# CPAA IMC Provider Readiness Workgroup Notes



## Great Rivers and Thurston-Mason Regions

**Date:** Tuesday, August 20, 2019

**Meeting Location:** Cascade Mental Health, 2428 W Reynolds Ave, Centralia, 98531

**By Computer:** <https://zoom.us/j/841090836>

**By Phone:** 1-669-900-6833; Meeting ID: 841 090 836

**Meeting Time:** 1:00 – 2:30pm

TIME	AGENDA ITEM
1:00	Welcome and Introductions
1:10	<p>HCA Introduction</p> <ul style="list-style-type: none"><li>• Purpose of the meeting</li><li>• This is a regional meeting to talk about systems changes, process changes, and challenges regarding IMC. It's a chance for providers to talk openly about what the system will look like come January 2020. It's a great venue for providers to come together and learn and support one another. When go-live happens, this forum will be very helpful to troubleshoot and learn in this collaborative setting.</li></ul>
1:15	<p>MCO Introduction</p> <ul style="list-style-type: none"><li>• IMC Timeline is attached</li><li>• It will take about 30 days to process applications and contracts. Want to make sure everything is credentialed before go-live.</li><li>• Provider readiness assessment URL is: <a href="https://www.surveymonkey.com/r/ZLRJHTK">https://www.surveymonkey.com/r/ZLRJHTK</a></li><li>• NPI registration<ul style="list-style-type: none"><li>○ Providers should start this process ASAP if they haven't already. Only providers having encounters need an NPI number.</li></ul></li><li>• MCO Symposiums are planned for the tentative dates of October 28, 29, 30, and 31. Two in Thurston-Mason and two in Great Rivers. There will be clinical and operations breakouts for each symposium. More details to come.</li></ul>
1:20	<p>Review Meeting Structure</p> <ul style="list-style-type: none"><li>• CPAA will coordinate meetings and compile questions in a question tracker to get them answered by MCOs. Please submit any questions to Kyle Roesler at <a href="mailto:roeslerk@crhn.org">roeslerk@crhn.org</a>. Questions will also be posted on CPAA's website. Visit the CPAA IMC webpage for all IMC resources: <a href="http://www.cpaawa.org/imc">www.cpaawa.org/imc</a>.</li></ul>

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1:25	<p>Discussion – Forum on Main Topics</p> <ul style="list-style-type: none"><li>• Status on contracting</li><li>• Provider readiness assessment</li><li>• Provider rosters and credentialing</li><li>• NPI registration</li><li>• Claims and encounter submission/testing</li></ul>
2:20	<p>Next Steps</p> <ul style="list-style-type: none"><li>• Kyle to update IMC webpage with resources and meeting notes</li><li>• Kyle to update question tracker and send questions to MCOs for verification</li><li>• Next meeting: September 17, 2019; 1:00 – 2:30PM at Cascade Mental Health</li></ul> <p>Future Meeting Topics</p> <ul style="list-style-type: none"><li>• Audits</li><li>• Prior authorizations</li><li>• Outpatient and inpatient authorization</li></ul>
2:30	Adjourn