



CARE COORDINATION WORK GROUP MEETING
MARCH 27TH, 2018

Welcome and Introductions

Introduce yourself: Name, organization, and county

WELCOME



Review Desired Meeting Outcomes

- ✓ Discuss priorities for Domain I investments
- ✓ Continue formation of Pathways Planning Team
- ✓ Review & discuss preliminary survey findings
- ✓ Review and act on target population proposal

Priorities for Domain I Investments

Program needs:

- Training
- Software
- Outcome (Value) based payment

Partners' software needs:

- Reporting on Transformation activities and outcomes
- Change management
- Interoperability of agency's software with other platforms

Pathways Planning Team

- Role of Planning Team and expected time commitment
- Representation and slate of recruitment candidates
- Planning for recruitment, 2-day deep dive, and regular meetings

Preliminary Survey Findings

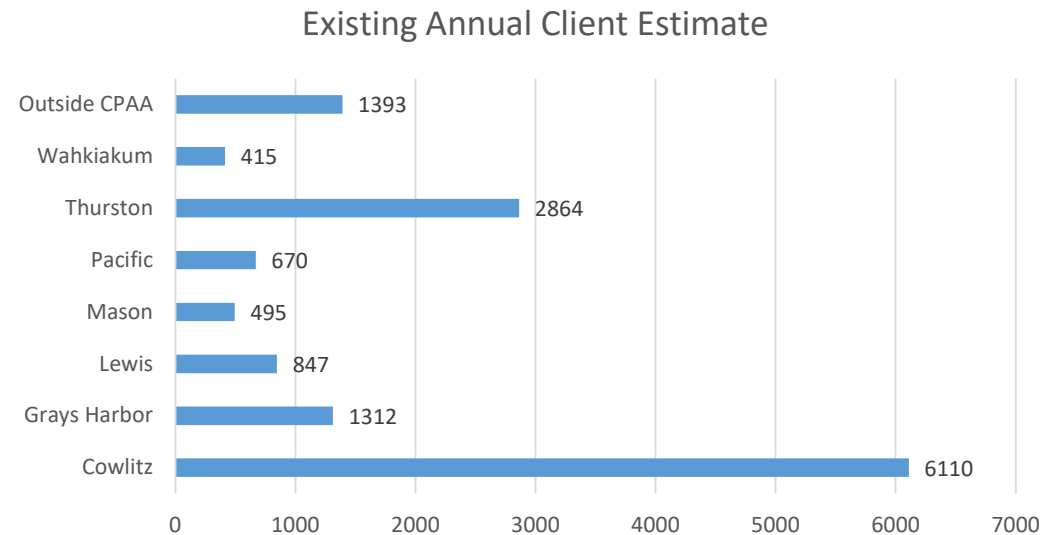
ENVIRONMENTAL SCAN OF CARE COORDINATION IN THE CPAA
REGION

Environmental Scan (1)

- 22 Agency responses
- 14 Clinical, 8 Community Based Organizations, 4 are Health Homes Providers
- 5 answered they had no care coordination services or did not complete the survey
- Only 5 are new to care coordination, providing services for less than 5 years
- Most agencies (10) have care coordination integrated into all other services
- Most common care coordination services:
 - Case management (17)
 - Outreach & Education (16)
 - Wrap-around case conferencing (13)
 - Patient advocacy (12)

Environmental Scan (2)

- Most (10) receive less than half of their care coordination clients from referrals
- 5 receive more than 75% of clients from another agency referral
- 40+ referral sources identified
- Over 14,500 clients annually



Environmental Scan (3)

- Nurses (13) and Social Workers (12) are the most commonly employed coordinators
- 11 employ coordinators with lower credentials than Nurse or Social Worker
- About 320 care coordinators
 - 9 Community Health Workers
 - 28 Peer Counselors
 - 146 Social Workers
 - 68 Nurses
 - 69 Other
- Almost all employees are full time
- Large variability in case loads, 15-200+ (average 65)
- All but one agency have less than 20 open slots

Environmental Scan (4)

- 10 have an integrated electronic client records system
- 6 use multiple electronic records
- 1 uses mostly physical chart notes
- All track care coordinator activities, client outputs, and client outcomes
- 11 have extensive reporting requirements

- 11 said “Yes” they are interested in becoming a CCA to implement Pathways
- 10 asked for additional information
- 0 said “No”

Pathways Target Population

Pathways Target Population Proposal

- Review staff recommendation
- Discussion
- Take action:
 - Approve staff recommendation
 - ...or, Modify and approve staff recommendation
 - ...or, Identify next steps to finalize recommendation in April

Summary and Next Steps

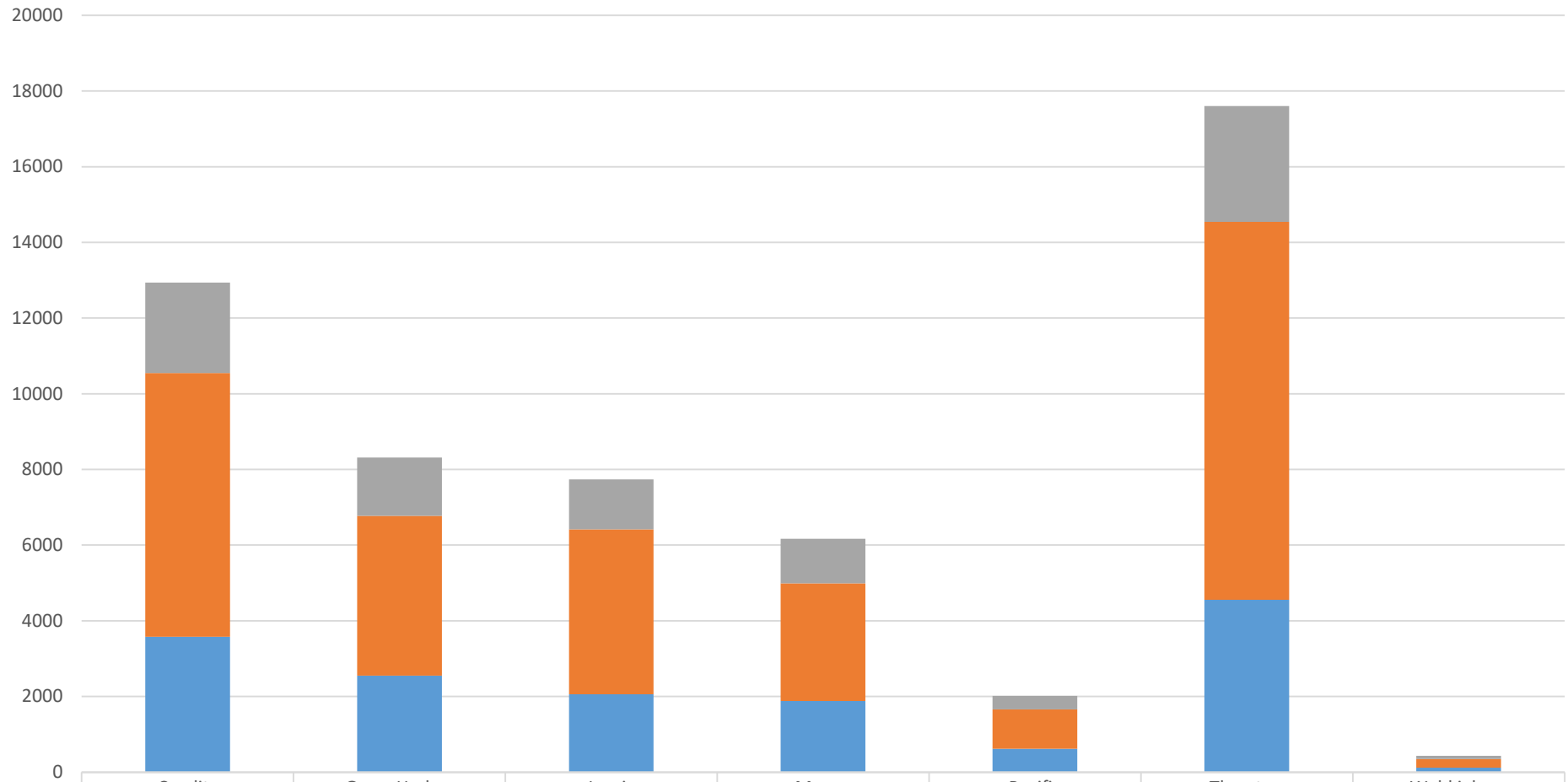
- Next Steps:
 - Finalize pathways planning team membership
 - Schedule 2-day deep dive and regular planning team meetings

- Next Meeting:

Tuesday April 24th, 2018
3:15-4:45pm

Co-occurring Population

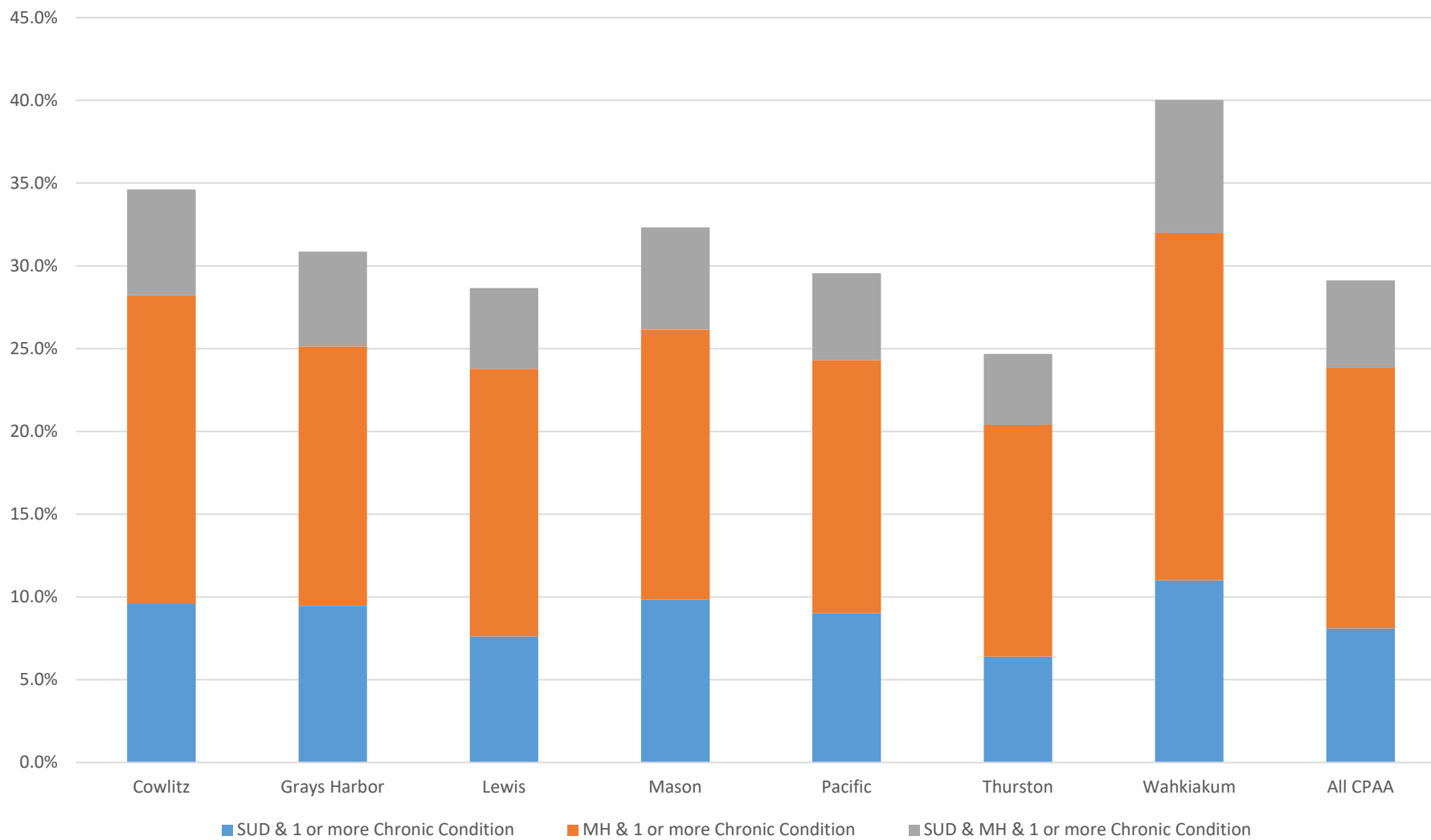
Behavioral Health & Chronic Disease by County



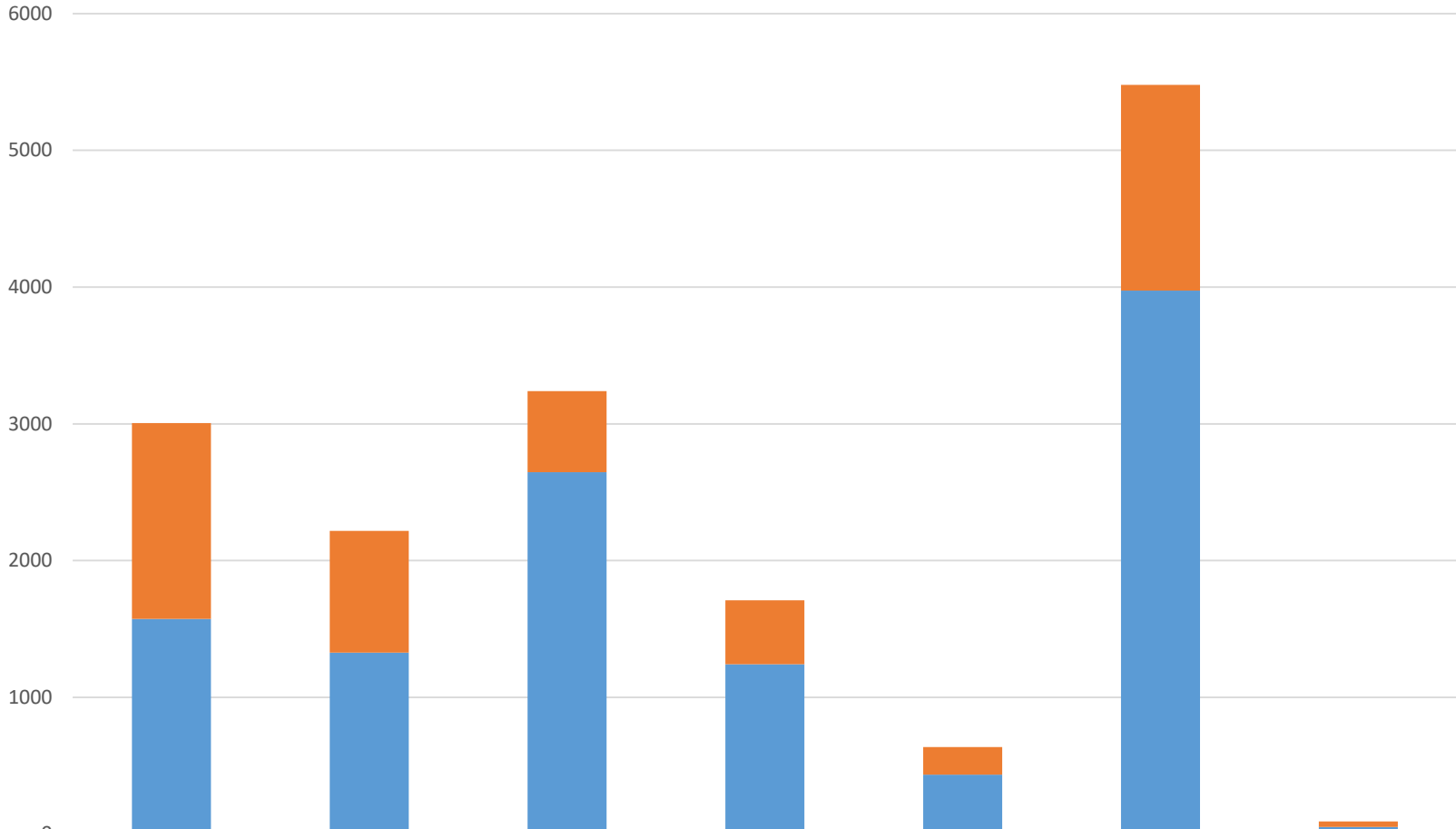
■ SUD & MH & 1 or more Chronic Condition	2392	1544	1316	1179	358	3057	86
■ MH & 1 or more Chronic Condition	6967	4222	4361	3110	1043	9990	225
■ SUD & 1 or more Chronic Condition	3579	2550	2056	1878	614	4553	118

■ SUD & 1 or more Chronic Condition
 ■ MH & 1 or more Chronic Condition
 ■ SUD & MH & 1 or more Chronic Condition

BH & CD as % of MCD pop. by County



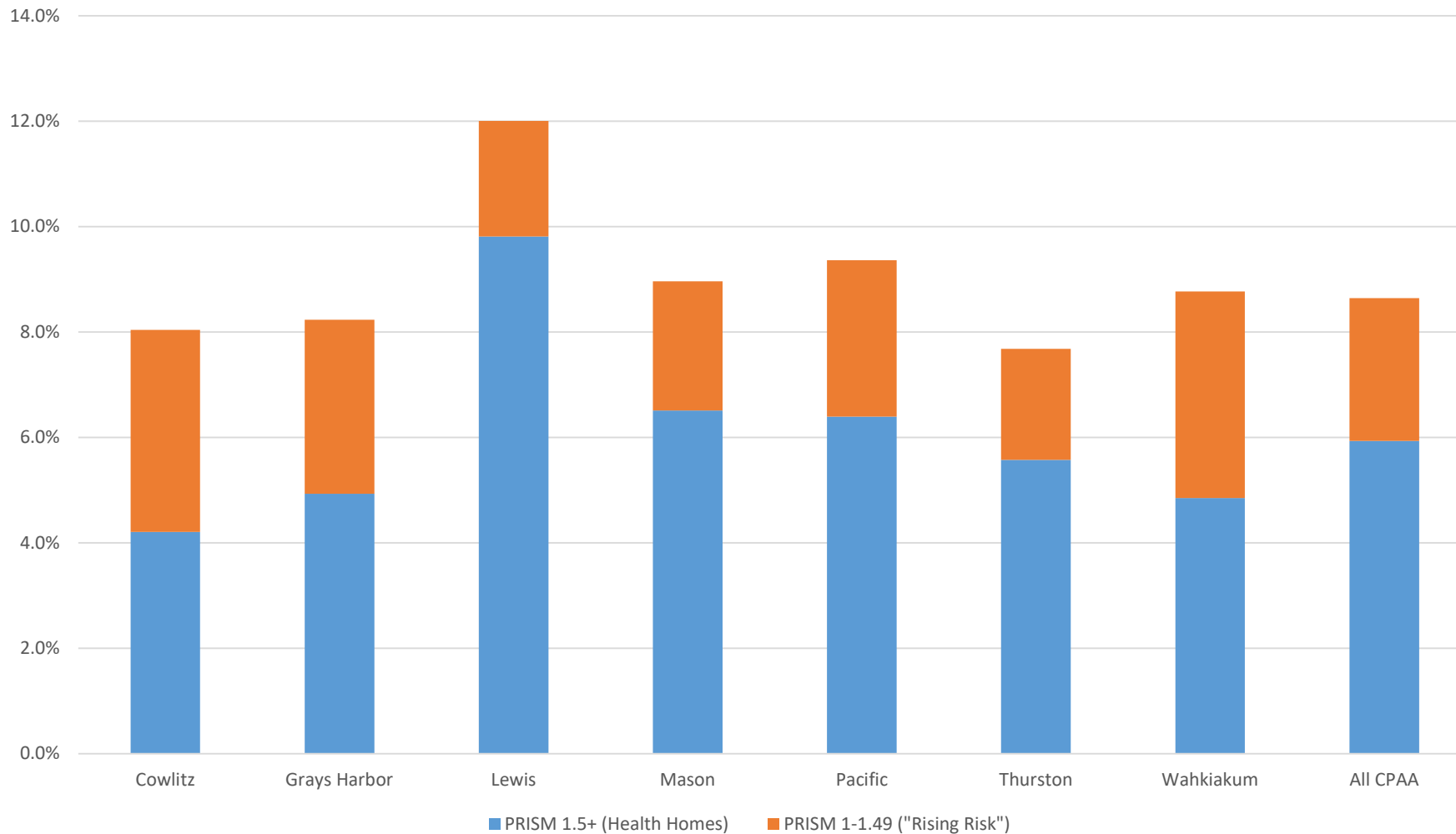
Population with Health Homes and Rising Risk PRISM Scores by County



	Cowlitz	Grays Harbor	Lewis	Mason	Pacific	Thurston	Wahkiakum
PRISM 1-1.49 ("Rising Risk")	1432	890	592	468	202	1503	42
PRISM 1.5+ (Health Homes)	1573	1328	2647	1242	436	3975	52

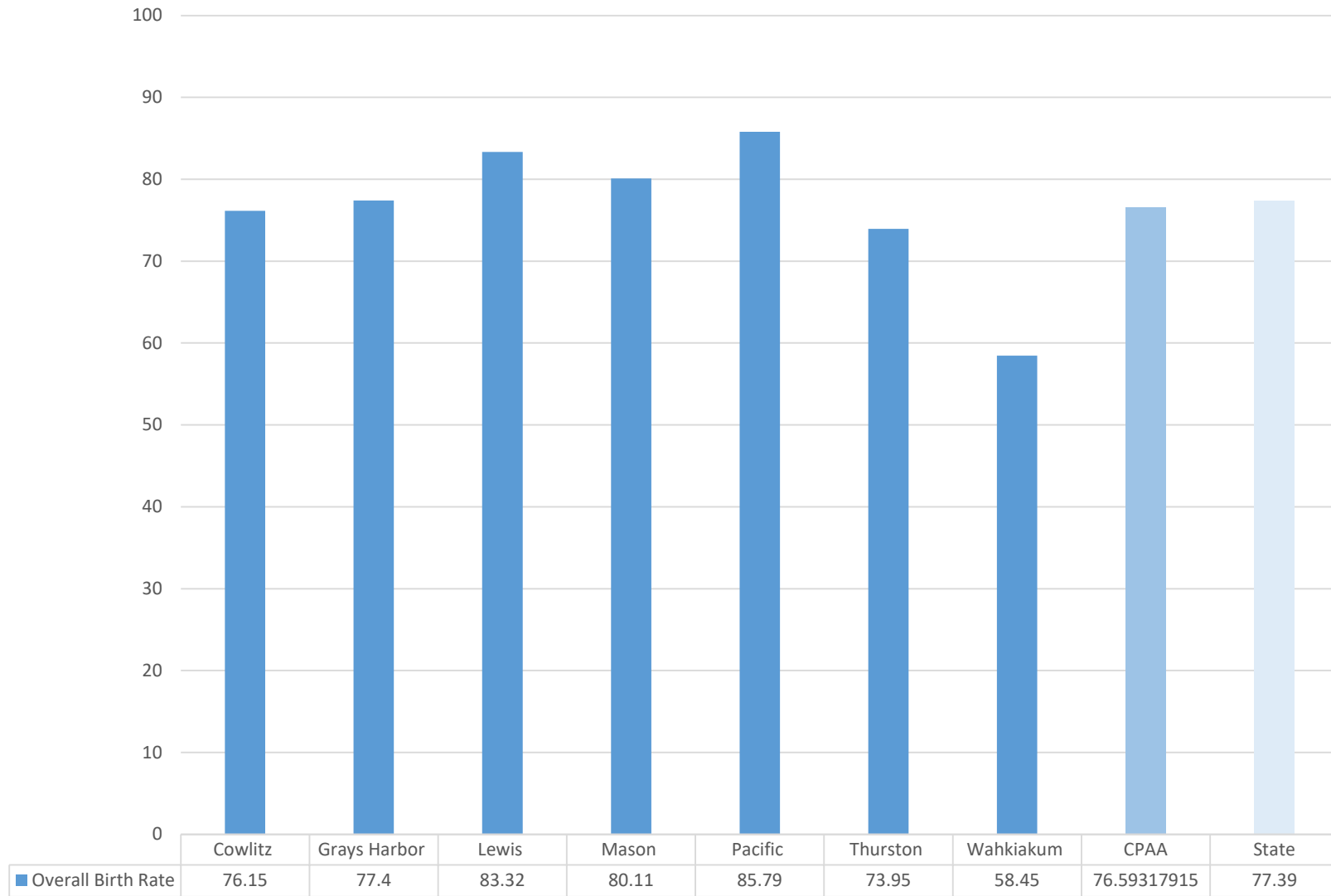
■ PRISM 1.5+ (Health Homes) ■ PRISM 1-1.49 ("Rising Risk")

HH & RR as % of MCD Population by County

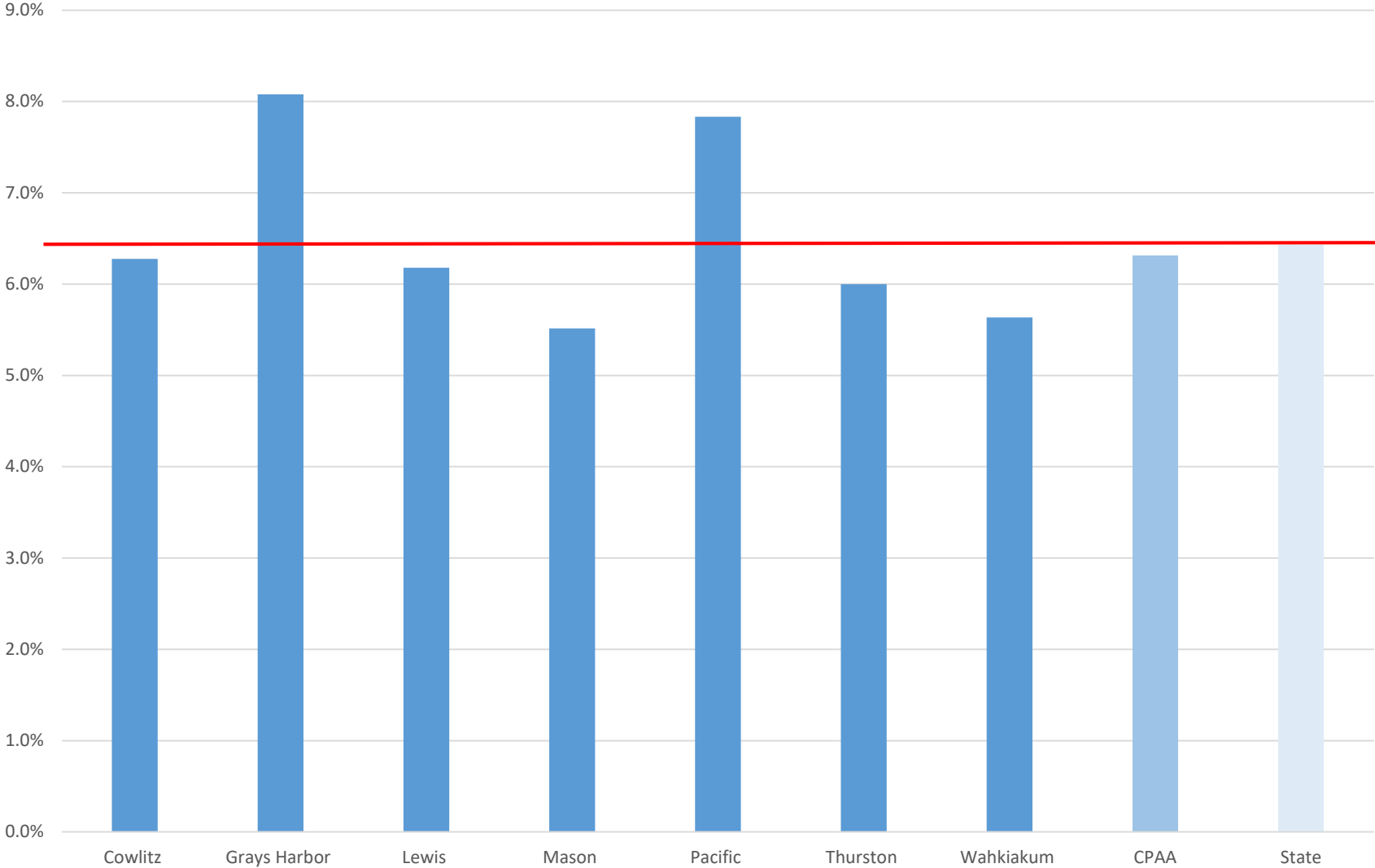


At Risk Pregnancies

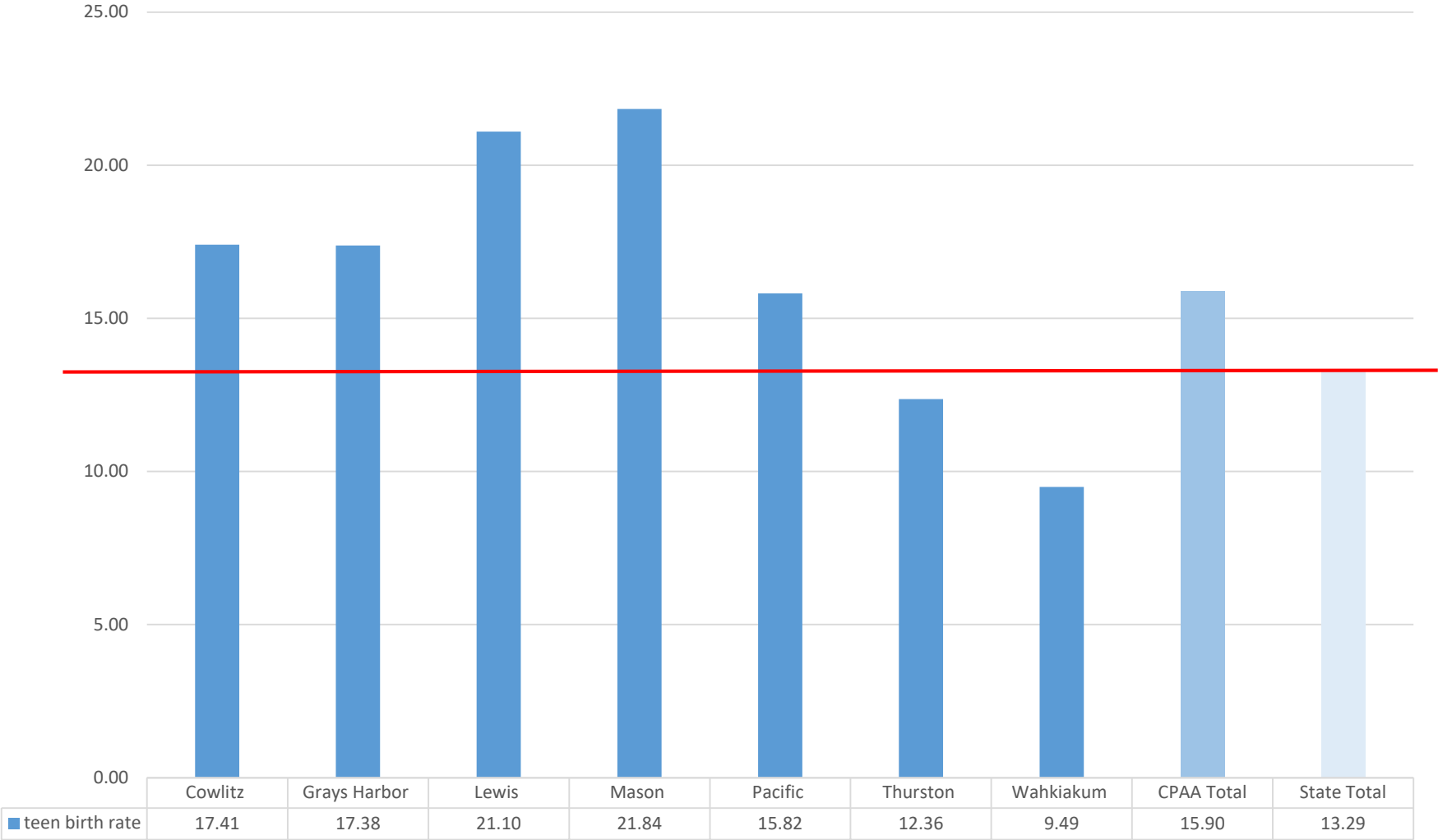
Birth Rate by County



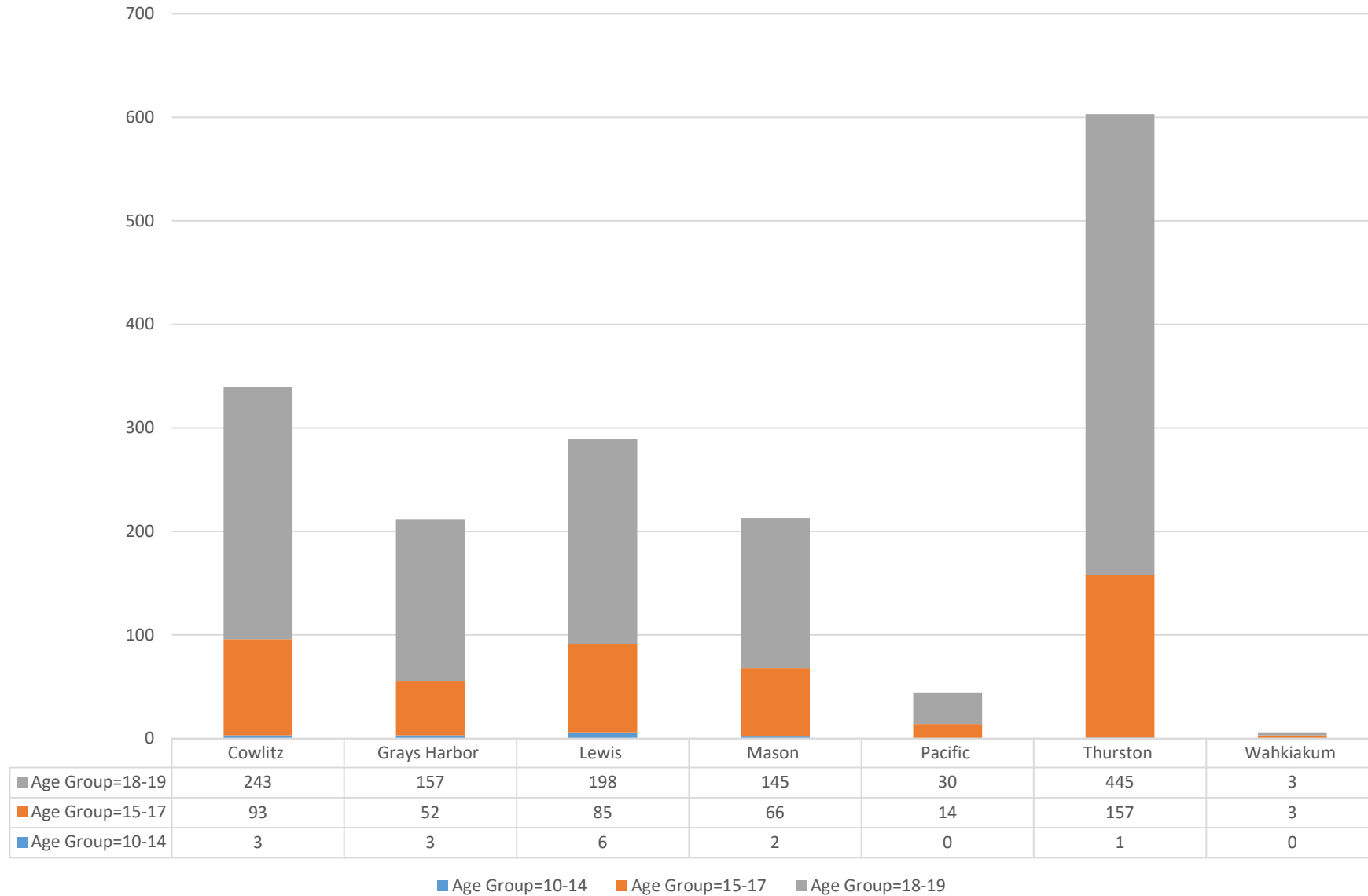
% of Low Weight Births by County



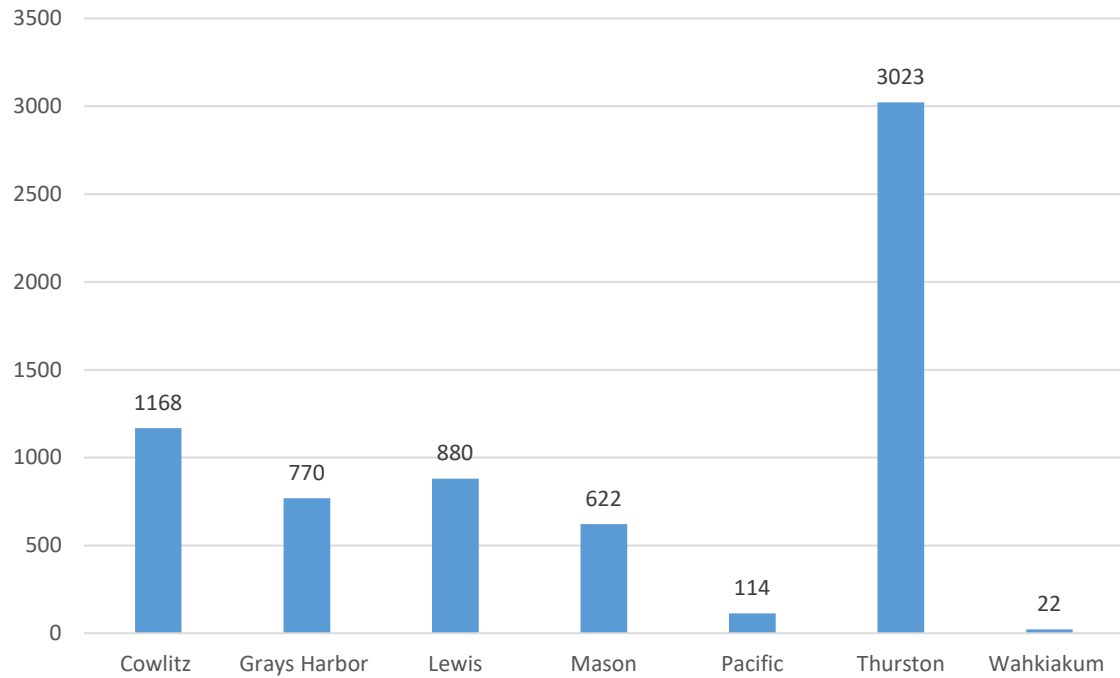
Teen Birth Rate by County



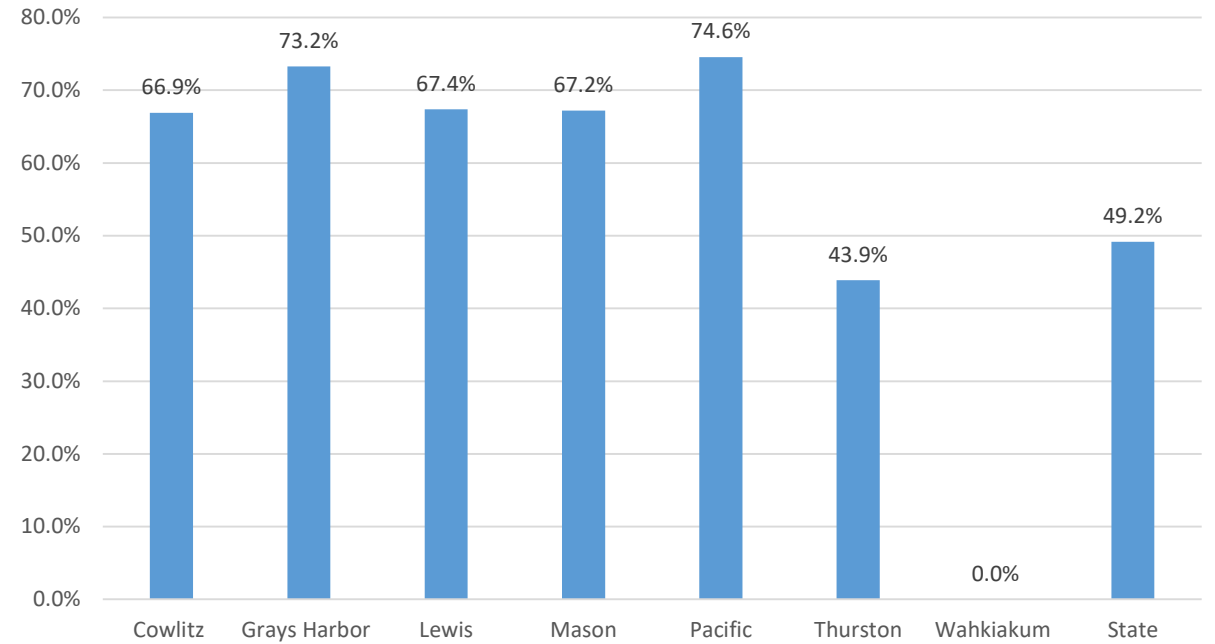
of Teen Births by Age Group and County



Births, 2015



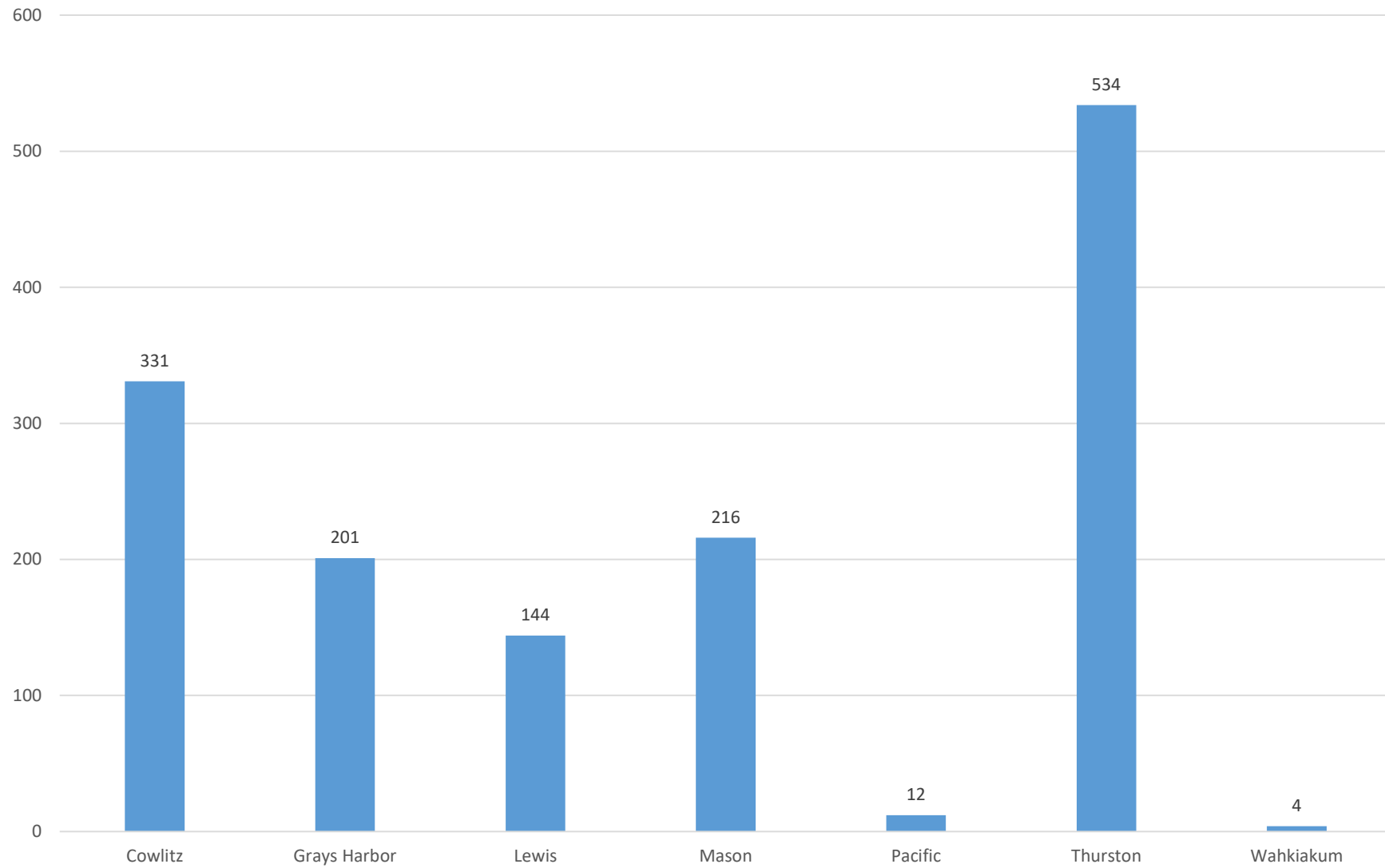
% of Births to MCD, 2015



Homeless

AND AT-RISK FOR HOMELESSNESS

Homeless, 2017 PIT Count



People entered into any housing from HMIS, 2016

