



Molina Safelink/Tracfone Cell Phone Program

Molina partners with Safelink/Tracfone who are partners of the FCC Lifeline program lifelinesupport.org which provides phone services to low-income consumers nationwide.

Eligibility

To participate in the program, prospective subscribers must either have an income that is at or below 135% of the Federal Poverty Guidelines or participate in [certain assistance programs](#).

Benefits

- A smartphone*
- 3 GB of data and 350 minutes a month (5GB of data March-April 2020 due to COVID-19)
- Unlimited text messages
- Free calls to Molina Member Services (which do not count toward the 1,000 minutes)
- All at no cost

*If member has their own compatible GSM phone that is unlocked, they are provided a SIM card which provides the same above benefits.

How to Apply

- Online at SafeLink.com
- Calling SafeLink at (877) 631-2550
- Via mail by sending in a paper application
- Members must provide first & last name, birthdate, social security number which is then verified with Molina provided data.
- Once eligibility is verified, members are enrolled and should receive their smartphones in 7-10 business days.

Activation/Manage Account

- When members receive their phone, it should be pre-activated. They don't need to do anything to begin making calls or sending texts.
- Members can call **(877) 631-2550** for enrollment or technical assistance with their phones.
- Members can manage their account by going to "My SafeLink" account and SafeLink.com.