Multi-payer alignment

PAYMENT MODEL 4: MULTIPAYER DATA AGGREGATION PILOT

SYNOPSIS

The Washington State Health Care Authority (HCA) provides resources and claims data from state-financed health care programs to participating providers to test whether increasing providers' access to patient utilization data accelerates providers' willingness to engage in value-based payment arrangements.
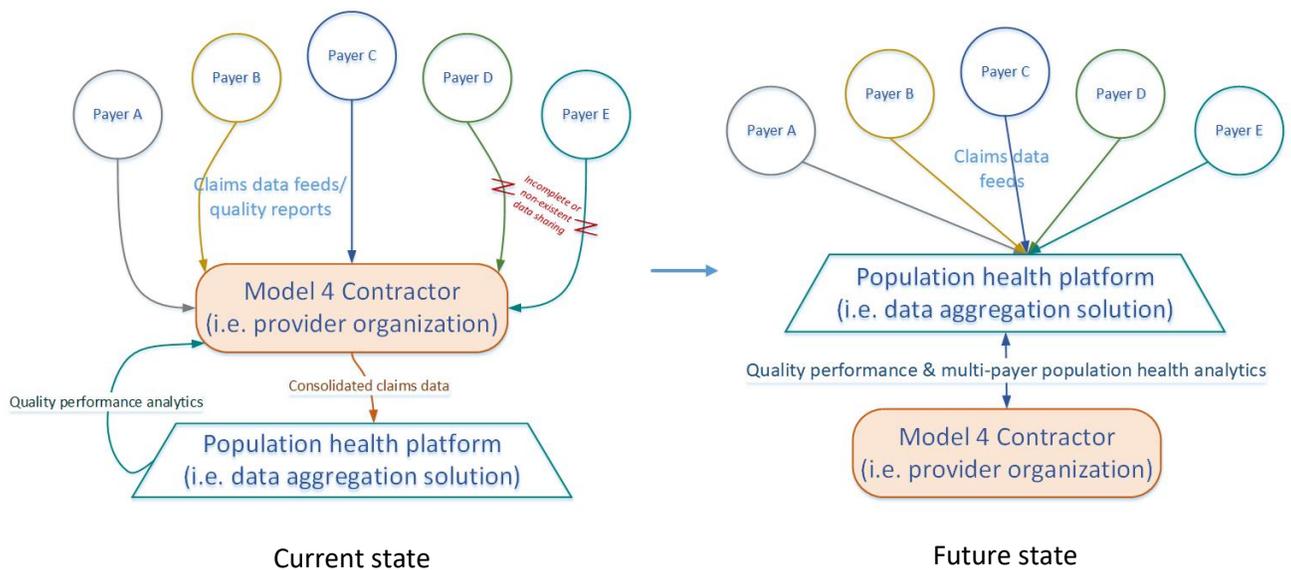
GOAL

Facilitate and accelerate the adoption of value-based payments by increasing providers' access to patient data across multiple payers and aligning quality measures to assess provider performance.

DESIRED OUTCOMES

- Improved population health management by participating providers
- Increased payer participation
- Increased participation in value-based payment arrangements

HOW IT WORKS

Current state

Future state

THE CHALLENGE

Providers need new and expanded sets of patient-level data in order to take on financial and clinical accountability, improve care coordination practices, and better manage population health. Without comprehensive access to patient data, many providers will struggle to adopt value-based payment arrangements.

DESCRIPTION

HCA has contracted with two provider organizations, Northwest Physicians Network (NPN) and Summit Pacific Medical Center (Summit), to lead an urban and rural pilot, respectively, of this multipayer data aggregation strategy. Each organization is using a shareable data aggregation solution to support their partners in better managing patient populations, measure quality performance, and adopt value-based payment arrangements. In turn, HCA is sharing attributable medical and pharmacy claims data extracts from the Uniform Medical Plan and Apple Health (Medicaid) managed care plans on a monthly basis. NPN and Summit submit semi-annual progress reports to HCA detailing progress toward implementing the shared data aggregation solution, engaging providers in population health management, engaging additional payers, and adopting value-based payment models. Further, both organizations submit annual quality reports to HCA on their performance against select quality measures from the Statewide Common Measure Set.

HOW WE GET THERE

The monthly process comprises the following components:

- NPN and Summit submit provider rosters to the Washington State Health Care Authority (HCA).
- Participating managed care organizations submit Apple Health client assignment files to HCA.
- For Apple Health managed care data, HCA identifies attributed claims data based on the provider rosters and associated assignment files.
- For Uniform Medical Plan (UMP) data, HCA identifies attributed claims data based on a third party administrator's attribution methodology and associated provider rosters.
- HCA transmits attributable claims data for Apple Health managed care and UMP to NPN and Summit through a secure file transfer protocol.
- Other participating payers submit attributable claims data to each provider through a similar process.
- NPN and Summit leverage a sharable data aggregation solution to populate provider dashboards, quality reports, and care coordination support strategies for their providers.

RESULTS

Both NPN and Summit have dedicated staff to support the pilot and help providers better understand and use multipayer data to manage patient populations. NPN is in the process of integrating data from four additional commercial health plan partners. Summit has improved their capacity to identify gaps in care and target specific quality initiatives to improve care.