



BI-DIRECTIONAL CARE INTEGRATION WORK GROUP MEETING

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Welcome and Introduction

Introduce yourself: Name and Organization

WELCOME

Agenda

- ✓ Process change for providing updates
- ✓ AIMS Center Bi-Directional Training Design Session
- ✓ Project 2A Logic Model Framework
 - ✓ Revise elements in logic model
 - ✓ Assign priority to Domain 1 investments
 - ✓ Discuss target populations further
- ✓ Next Steps

AIMS Center Training Program

- Bi-Directional Care Integration Training
- One year program but variable depending on practice readiness factors
- Three phases
 - 1. Planning for whole person care
 - 2. In-person training for integration
 - 3. Virtual coaching and additional training

Phase 1: Planning for Whole Person Care

- In-person, virtual meetings, webinars, etc.
- Development of program goals, staffing plans, timelines, sustainability plan
- Map and evaluate current work flows
- Selecting & planning a registry tool
- Skill building and team roles
- Access to online training materials
- Will participate in CPAA work group and Clinical Advisory Committee

Phase 2: In-Person Training for Integration

- Clinicians and leadership training
- Apply and integrate knowledge and skills gained in phase 1
- Role-specific tasks and skills practice

Phase 3: Virtual Coaching/Additional Training

- 6-12 months in duration
- Virtual coaching & additional training
 - 60-minute facilitated coaching calls
 - Monthly conference call to review registry, outcomes, challenges, solutions
- Post-launch clinical skills training
 - Monthly webinars
 - Problem-Solving Treatment training & cert.
 - Patient Activation training & cert.

Training Program Design

- Pre-Engagement w/ AIMS Center
 - Lunch webinar
 - In-person evening meeting
 - Which option will work best?

Questions:

- How will this training program be most impactful?
- What specific integrated care elements would you like covered?

Bi-Directional Care Integration Logic Model

- Framework for implementing project work
- Model includes broad concepts and specific details

Questions:

- How can this tool/framework be more helpful?
 - One idea is including reference pages for some of these elements, ex. Screen shots of the case load tracker, screening tools, etc. Would this be helpful?
- What are some elements that are missing from the logic model?
- Is this a good outline for what partners can expect to implement? Why or why not?

Summary and Next Steps

- Next steps
 - Finalize Domain 1 strategies
 - Continue developing logic model
 - Providers begin to think about RFP
 - What else would you like covered in the work group meetings?